

Progress Volunteers - Community Report - 2024/25

During the year between April 2024 and March 2025 our volunteer tenants carried out 17 inspections covering general needs, independent living and RWP communities.

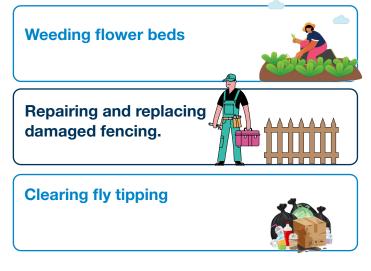
These inspections provided the following information:





Overall rating of grounds maintenance service

The reports received from our volunteers led to the following actions:



Improving untidy gardens



Resolving overgrown public pathway



During the year five volunteer tenants provided their support by carrying out community checks of their local area.

They do an amazing job to support their local community and we are very grateful for everything they do.

If you would like to find out more about how you can get involved with volunteering in your area, please contact the Customer Voice Team at **community@progressgroup.org.uk** or contact Diane on **07870 900991**, or watch the video on our website that our volunteers put together to show why they get involved.