

# Progress Volunteers - Community Report - 2023/24

During the year between April 2023 and March 2024 our volunteer tenants carried out 38 inspections. These inspections provided the following information:

38



**Number of inspections carried out**

2/3

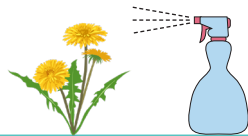
= good standard



**Overall rating of grounds maintenance service**

The reports received from our volunteers led to the following actions:

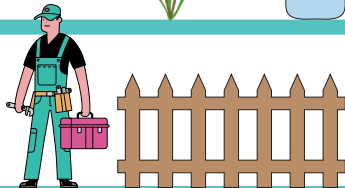
Removal of weeds.



Improving untidy gardens



Repairs to damaged fencing.



Resolving dog fouling



Advice on how to report anti-social behaviour



Relaying paving slabs.



**We currently have 8 trained volunteers from our independent living, general needs and RWP tenants, who do an amazing job supporting their local community.**

If you would like to find out more about how you can get involved with volunteering in your area, please visit our website [www.progressgroup.org.uk/get-involved/](http://www.progressgroup.org.uk/get-involved/), or contact the Customer Voice Team at [community@progressgroup.org.uk](mailto:community@progressgroup.org.uk) or on 01772 450669.