

Social value

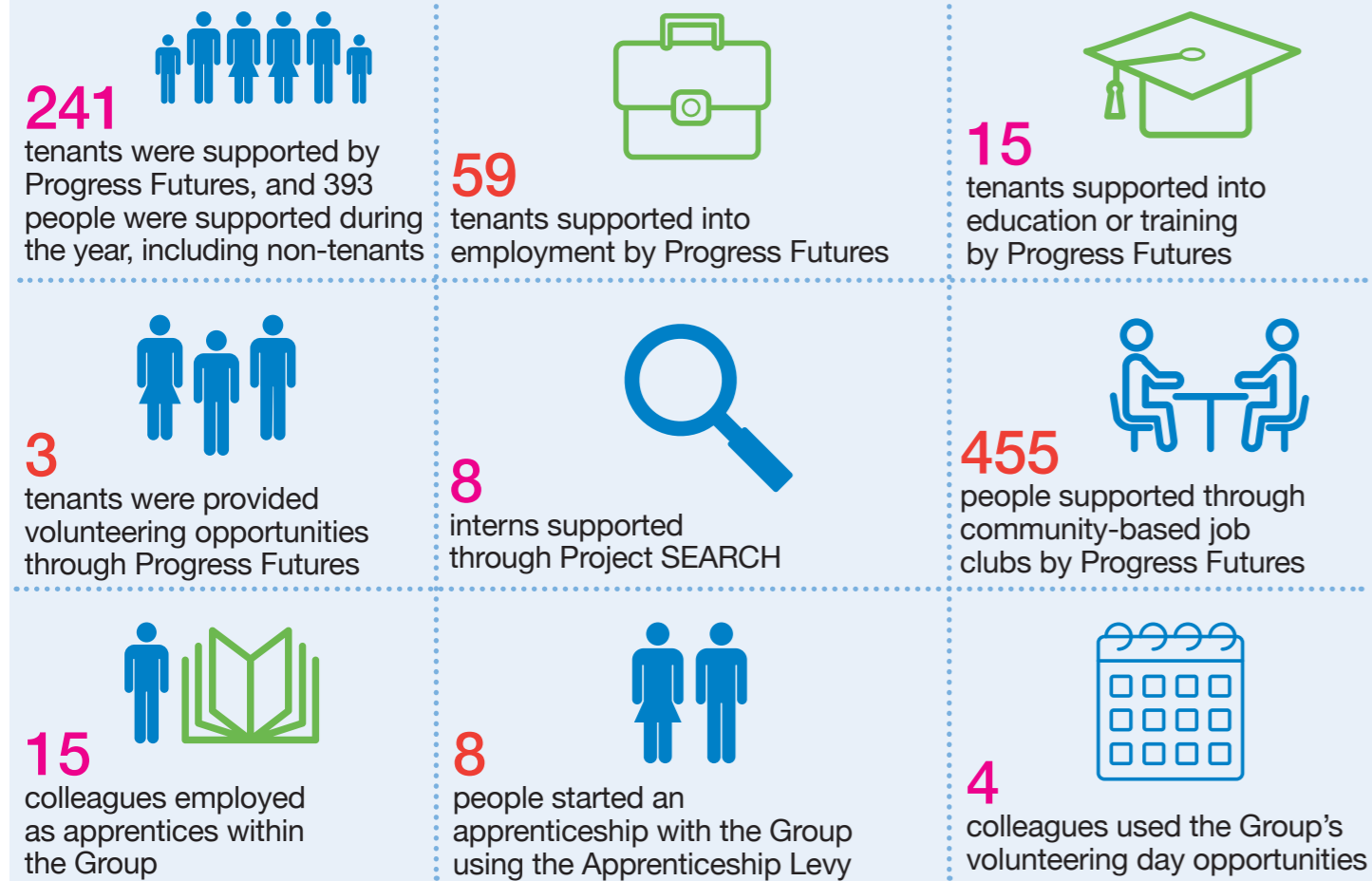
The information below shows what Progress Housing Group has achieved during the year as part of our commitment to social value.

Social value is important in demonstrating the difference we can make through the provision of services.

2023/24



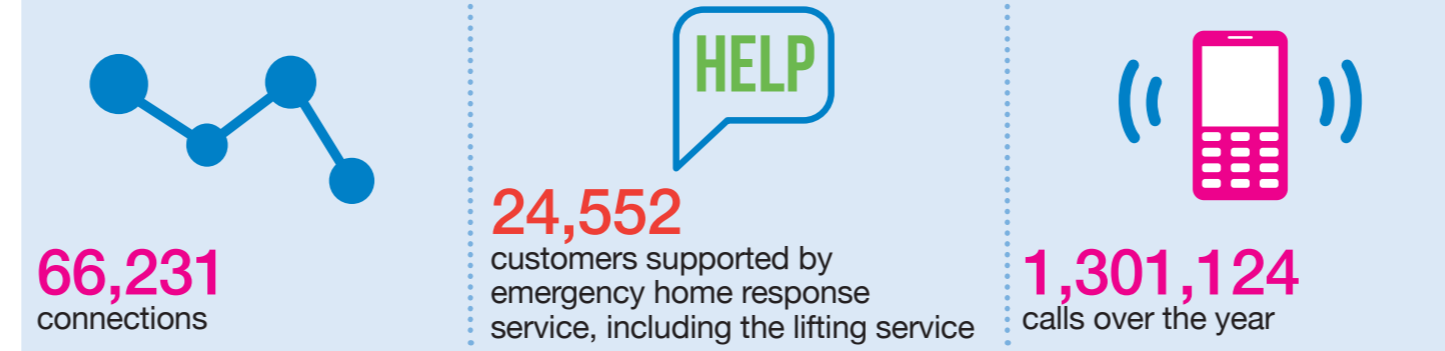
Progress Futures - our training and employment support service



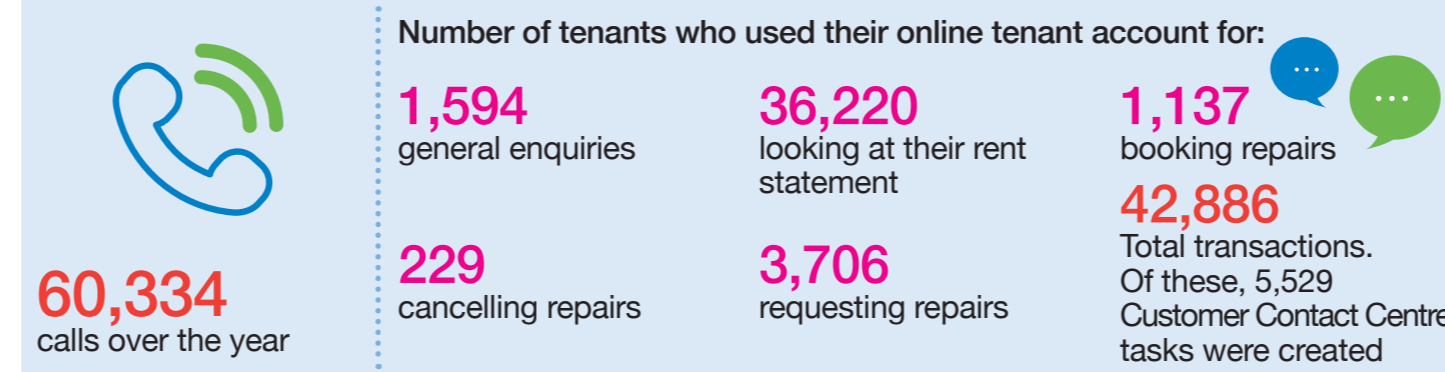
Customer voice - involving tenants in shaping services



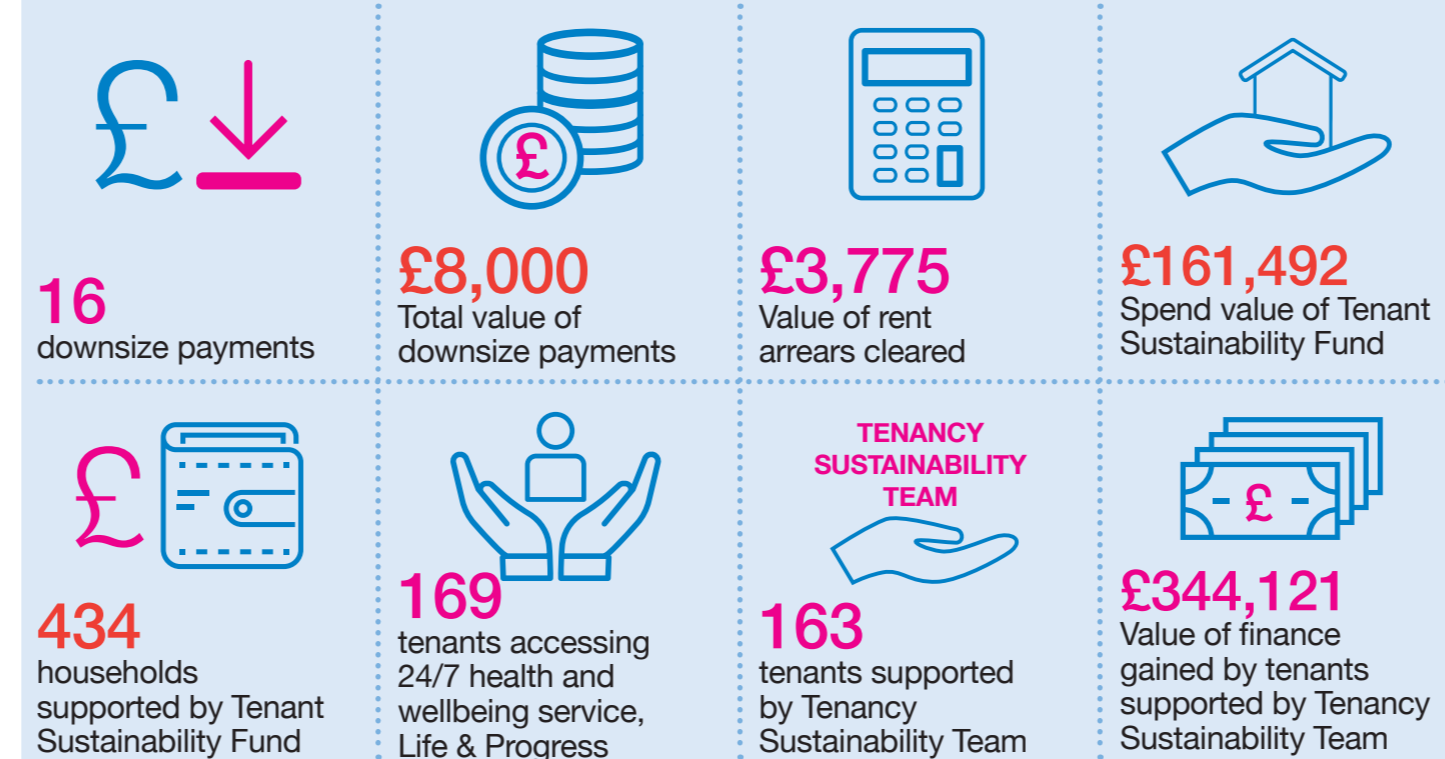
Progress Lifeline - our technology-enabled care service to support independent living



Customer Contact Centre - managing customer enquiries



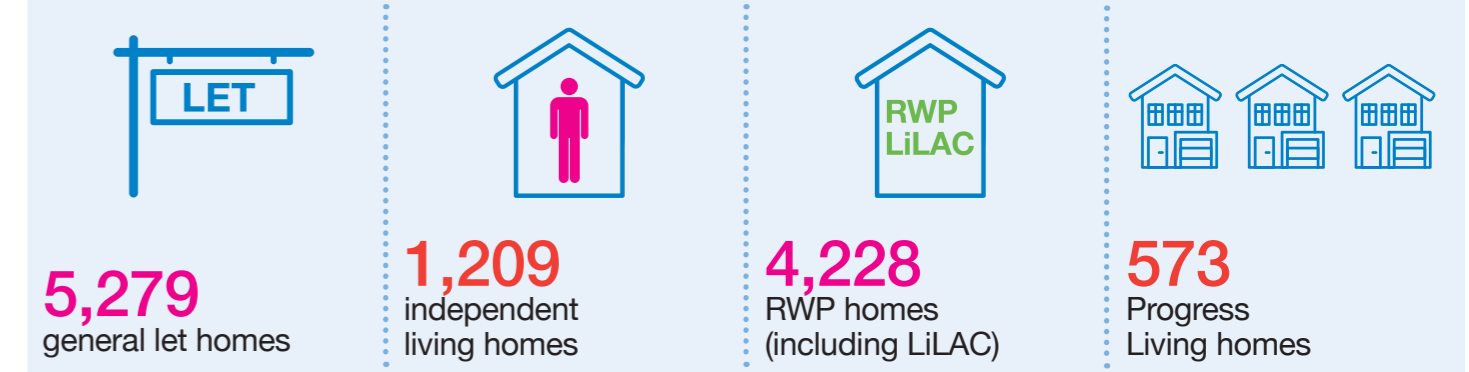
Tenancy sustainability



Keeping communities safe



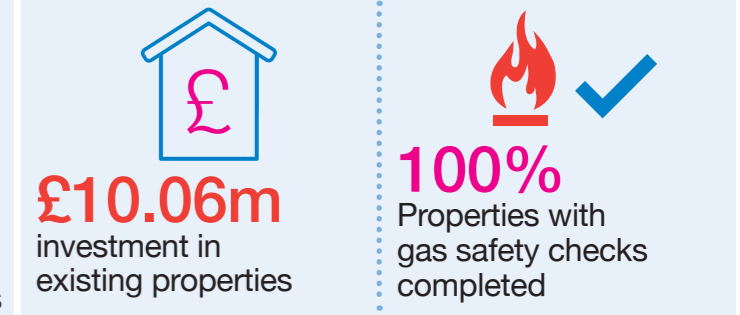
Number of homes



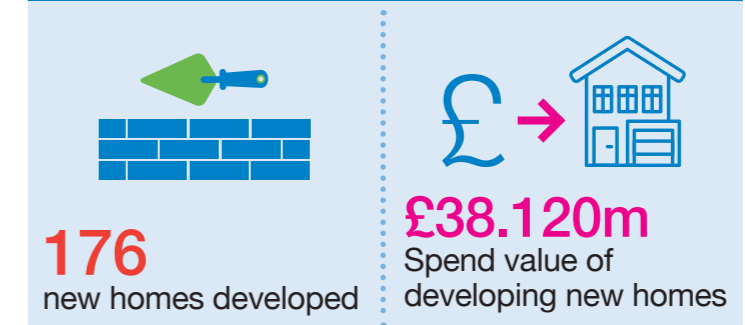
Support for people with a disability to remain in their home



Property Services



Investing in new homes



Working with suppliers

