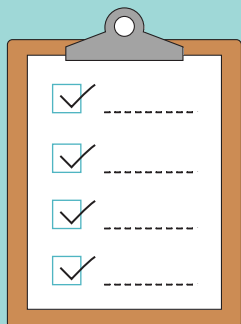


# Progress volunteer - community report 2021/22

Between April 2021 and March 2022, our volunteer tenants carried out 41 inspections. These inspections provided the following information:

41



Number of inspections carried out

2.5/3

= good standard

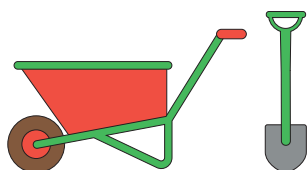


Overall rating of grounds maintenance service

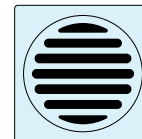


The reports received from our volunteers led to the following actions:

Untidy gardens being looked after



Repair to blocked drains



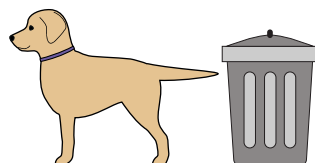
Removal of fly-tipped items



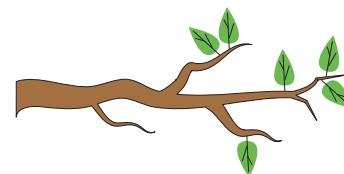
Removal of a slip hazard



A dog fouling issue was resolved



Removal of tree branches causing a hazard



We currently have eight trained volunteers who do an amazing job to support their local community.

If you would like to find out more about how you can get involved with volunteering in your area, please get in touch with the Customer Voice Team at [community@progressgroup.org.uk](mailto:community@progressgroup.org.uk) or on **01772 450669**, or watch the video on our website that our volunteers put together to show why they get involved.

Repair of damaged fences

